



The Dashboard

DECEMBER



DRIVERS MUST TAKE A MANDATORY 30 MINUTE BREAK!!!!

Drivers, you must take a half hour break within the first 8 hours of being on duty (preferably you should always take your break around the 7th hour). The DOT is putting a lot of focus on this area; and these violations, (any HOS violation) is absolutely killing us. We are hitting on all other cylinders very well with super low vehicle maintenance and crash indicator scores. However, there is more emphasis on HOS score from customers, DOT, insurance companies, and etc.

THE LATEST CSA SCORES:

Category	Threshold	Phoenix Goal	October	November	
Unsafe Driving	65%	30%	44.4%	42.4%	↓
Hours of Service Compliance	65%	55%	76.8%	79.5%	↑
Driver Fitness	80%	0%	80.0%	78.5%	↓
Drugs/Alcohol	80%	0%	0%	0%	Same
Vehicle Maintenance	80%	30%	20.6%	19.9%	↓
Hazardous Material Compliance	80%	30%	Inconclusive	Inconclusive	Same
Crash Indicator	65%	30%	20.2%	17.3%	↓

Last 5 Unsafe Driving Violations

- 11/13/2013—Phillip Bryan III, speeding 6-10 mph over the speed limit (12 CSA points)
- 10/24/2013—Chad Conway, speeding 11-14 mph over the speed limit (21 CSA points)
- 10/2/2013—Joe Hicks, failing to use seat belt while operating CMV (21 CSA points)
- 09/24/2013—Chris Lee, using a hand held mobile telephone while operating a CMV (30 CSA points)

Last 5 Hours of Service Violations

- 11/25/2013—Henry Meade, driving beyond 14 hour duty period (21 CSA points)
- 11/21/2013—Rick Faucett, drivers record of duty status (general form/manner) (3 CSA points)
- 11/20/2013—Kenneth King, driving beyond 8 hour limit since the end of the last off duty or sleeper period of at least 30 minutes. Drivers record of duty status not current (36 CSA Points)
- 11/7/2013—Kenneth Stokley, Driving beyond 8 hour limit since the end of the last off duty period or sleeper period of at least 30 minutes (21 CSA points)
- 10/30/2013—Glenn Meschnark, driving beyond 8 hour limit since the end of the last off duty period of at least 30 minutes (21 CSA Points)

Last 5 Driver Fitness Violations (**Note, no new violations in this category)

- 7/17/2013-Burce Gibson, driver not in possession of medical certificate (3 CSA points)
- 6/25/2013-Dimitre Dimitrov, driving a c CMV while CDL is suspended for safety-related or unknown reason and outside the driver's license state of issuance. (21 CSA points)
- 1/15/2013-Michael Counts, Operating a CMV without a CDL, Driver lacking physical qualifications. (28 CSA points)
- 01/15/2013-Dennis Troutman, operating a property-carrying vehicle without possessing a valid medical certificate. (2 CSA points)
- 08/11/2012-Mark Whitney, driving a CMV while CDL is suspended for a safety-related or unknown reason and in the state of driver's license issuance. (10 CSA points)

Last 5 Vehicle Maintenance Violations

- 11/24/2013— brake hose tubing chafing
- 11/20/2013— ABS light malfunction
- 11/4/2013— brake hose chafing
- 10/24/2013-inoperative head lamps
- 10/22/2013—brake hose chafing

Last 5 DOT Recordable Crashes

- 10/17/2013-Ronnie Raglin, Indiana
- 05/01/2013-Benjamin Ash, Indiana
- 02/26/2013-Danny Dunn, Kentucky
- 02/10/2013-Timothy Duning, Virginia
- 02/08/2013-Chad Creech, Kentucky

"Be Careful Out There."

5 Things Drivers Never Should Do at the Scene of an Accident

The time to plan how you're going to respond at the scene of an accident is before you are involved in an accident. How a truck driver responds on the scene has a major impact on the outcome of any claims that may follow.

Here's a list of five things drivers should never, ever do at the scene of an accident:

1. Do not leave the scene.

Drivers should stay on the scene of an accident until police and emergency responders arrive and tell them they can leave. Sounds like common sense, but it happens.

2. Do not get argumentative or physical.

Picking a fight — verbal or physical — is a surefire way to make a bad situation worse. How the driver conducts himself on the scene can have a major impact on whether the bystanders become a witness for or against a motor carrier. The emotional response of those involved in the situation will have an impact on how they remember the "facts" — it's just human nature.

3. Do not discuss facts regarding the accident with anyone other than your company and the police.

There will be people who show up on the scene and start asking questions. Some may be innocent bystanders, some may be ambulance chasers sniffing for a big dollar verdict. We've run into situations where people working for attorneys have approached a driver saying "I'm from your insurance company, can you explain what happened?" The only people a driver should discuss the situation with is his or her own company and the police.

4. Do not admit to liability at the scene or volunteer to make payments — allow your company to make that decision after full investigation.

It's human nature to want to say "sorry" when something goes awry — but even saying "I'm sorry this happened" can be twisted by a prosecutor into an admission of guilt. While your driver will certainly feel bad, reinforce that who's at fault and who has liability will be determined following a full investigation.

5. Do not delay reporting an accident, no matter how minor it may seem.

The quicker a driver reports an accident, the quicker you can be prepared to respond. Days, hours, and minutes matter when it comes to collecting evidence and gathering witness testimony. Even a fender bender that seems minor needs to be reported right away — we have seen several accidents that seemed small blow up when the motorist has time to stew over it.

In some cases, drug testing may be required following an accident, either by the DOT or your insurance company. Controlled Substance Tests must be conducted within 32 hours and alcohol tests must be conducted within two hours. If the test is not performed within these time frames, you must provide documents stating the reason.

Ensuring that your drivers are well trained on how to respond at the scene of an accident is vitally important — but we've found that most companies offer little to no training on this. Training typically focuses on preventing accidents (which is clearly important), but stopping there leaves out a critical component.



Cathy Moore

IN THE KNOW

How long have you been working for Phoenix Transportation?.....5 months
What do you do at Phoenix Transportation?.....Driver
What is your favorite music?.....80's Music
What is your favorite movie?.....Gone With the Wind
What is your favorite drink?.....Rootbeer
If possible, who would you most like to meet whether they are living or not?.
.....Elvis
What is your favorite car?.....Mustang
What place would you dream of going to?.....Hawaii

December Birthdays

Chad Conway	01
Michael Counts	02
Ben Henson	02
Larry Gray	03
Steven Edwards	04
Elmer Huff	05
Larry King	05
Damon Houchell	06
Larry King	06
Mitchell Collinsworth	08
Kenneth Hurst	11
Michael Powell	12
Jeffrey Jackson	18
Timothy Duning	21
Z.B. Brock	22
William Durrett	26
Kathleen Wells	28
Dottie Arthur	29
Deron Henry	29

Happy Birthday!

Several new employees were hired during the month of November. Please introduce yourself and make them feel welcome.

John Creech
Kenneth Bray
Richard Riddell
Thomas Spencer
Mark Campbell
Theodore Torrey

Wreaths Across America Kicks Off Rolling Tribute

In an effort to show support for veterans and honor their families this holiday season, Wreaths Across America, a nonprofit organization best known for its annual wreath-laying ceremony at Arlington National Cemetery, is teaming up with Truckload Carriers Association and Pilot Flying J to launch the trucking industry's annual rolling tribute.

On Tuesday, Nov. 26, at Pilot Travel Center in Milford, Connecticut, Morrill and Karen Worcester, WAA's founder and executive director, respectively, will personally hand out 1,000 free wreaths to professional truck drivers to kick off the tribute. Drivers will receive fasteners so they can attach their wreath to the grill of their truck onsite as an immediate show of support.

Each driver's wreath is one half of a Trucking's Patriot Pair, and the remembrance wreath in the set will be laid at Arlington National Cemetery by volunteers on National Wreaths Across America Day, December 14, 2013. Professional drivers who receive a free wreath from the Worcesters, and all those who would like to participate by ordering the Trucking's Patriot Pair online are being asked to stop at a local cemetery on National Wreaths Across America Day, remove the wreath from their grill, and place it on the headstone of a veteran.

"This idea started after seeing many of our volunteer professional drivers participating in the annual escort to Arlington remove the wreaths affixed to the grill of their rigs, and place it on a headstone once we made it to the cemetery," said Morrill Worcester. "This very personal expression of gratitude was shared in pictures and online and became a symbol of how dedicated the trucking industry is to supporting our nation's military."

For this reason, WAA is asking all drivers participating in the rolling tribute to photograph and share their experience online using #rollingtribute.

Trucking's Patriot Pair is a new option of support for all professional drivers, and can be ordered at <http://www.truckloadofrespect.com> and shipped directly to the driver's specified address. With a donation amount of \$30, drivers will receive one wreath and fasteners for display on the grill of their tractor, and a second wreath will be placed on a veteran's headstone at Arlington National Cemetery. In addition, all drivers who donate will receive a WAA window decal and \$5 from every purchase will go directly to TCA's National Image Campaign.

Worcester Wreath Company is donating these first 2,000 wreaths in the hopes that all professional drivers will want to become part of the rolling tribute.



Steve Moore

IN THE KNOW

How long have you been working for Phoenix Transportation?.....5.5 years
 What do you do at Phoenix Transportation?..... Driver
 What is your favorite music?.....Classic Rock
 What is your favorite movie?.....Full Metal Jacket
 What is your favorite drink?.....Ale 8
 If possible, who would you most like to meet whether they are living or not?.....
Alexander the Great
 What is your favorite car?.....Mach 1 Mustang
 What place would you dream of going to?.....Hawaii

DECEMBER DAYS TRIVIA

December 9th is National Pastry Day

December 12th is Poinsettia Day

December 13th is Violin Day

December 17th is National Maple Syrup Day

December 19th is Look for an Evergreen Day

December 21st is National Flashlight Day

December 24th is National Chocolate Day

December 27th is National Fruit Cake Day

December 29th is Pepper Pot Day

December 31st is Unlucky Day

ATTENTION ALL DRIVERS

All pay sheets for the week of

December 16th thru December 21st

MUST be turned in by SUNDAY, December 22nd

AND

December 22nd thru December 28th

MUST be turned in by SUNDAY, December 29th

Because of the *Christmas* and *New Year* holidays

Any pay sheets not turned in by Sunday

will NOT be paid

until the next week.

NO EXCEPTIONS!



MONTHLY HEALTH TIP

Skip the antibacterial soap.

There's absolutely no reason to buy antibacterial soaps, according to the American Medical Association. While close to 50% of soaps sold in the United States contain antimicrobial agents, the AMA claims there's no solid scientific proof that these soaps are better at preventing infection than regular soap. In fact, the group argues that antibacterial soaps may be doing more harm than good – by making bacteria stronger and more resistant to existing germ killers.

NIV Matthew 1:21

“She will give birth to a son, and you are to give him the name Jesus, because he will save his people from their sins.”



SAVE THE DATE

PHOENIX TRANSPORTATION SERVICES, LLC

Annual Awards Banquet

20th Anniversary

February 8, 2014

